



Heathrow West Stage One Consultation Questionnaire

As part of our application to get permission to construct a new terminal at Heathrow we want to ask the local community what they think and review how these views should be considered as we develop the design.

Currently the design is at an early stage and we have a number of options we are investigating. Details about these options can be viewed at various public events, online at www.heathrow-westconsultation.com or by calling **0808 196 1515** and asking for more information.

You do not have to answer all or any of the questions on this form, and if you wish to make any other comments about the proposals, there is space set aside at the end of this form. If you require more space, please add additional sheets of paper with this response, making reference to which question(s) your comments relate to. Completed feedback forms can be returned to Heathrow West via the following methods:



By post:

Completed feedback forms can be submitted via freepost 'HEATHROW WEST CONSULTATION' (No stamp needed)



By email:

Completed feedback forms can be returned via email at:

heathrow-west@consultation-online.com



By internet:

An online version of this feedback form is available at:

www.heathrow-westconsultation.com

Electronic copies of the feedback form can also be downloaded via the website and returned via post or email.

Responses to the consultation must be received by no later than midnight on 25th June 2019 (postal responses will be accepted up to three working days after this deadline) and responses received after this date may not be taken into consideration. Please note that responses may be made public. Information regarding Data Protection is provided on the back page of this feedback form.

All comments submitted during the consultation will be recorded and carefully considered by Heathrow West and will be taken into account when further developing the proposal. An explanation of how all feedback received has been taken into account will be detailed in the Consultation Report that will be submitted at the same time as the application for a Development Consent Order (DCO).

Your contact details

Your comments will be analysed by Heathrow West Ltd and its consultant team. Copies may be made available, in due course, to statutory authorities so that your comments can be noted. We will however request that your personal details are not placed on public record. Your personal details will be held securely by Built Environment Communications Group Ltd in accordance with the Data Protection Act 2018, will be used solely in connection with the consultation process and any associated subsequent planning applications and, except as noted above, will not be passed to any third parties.

PLEASE COMPLETE THIS SECTION IN BLOCK CAPITALS

Please note anonymous responses cannot be accepted.

Name:

Address:

Postcode:

Email:

Phone:

Organisation (if applicable):

Please tick to confirm you are over the age of 13

Please tick if you would not like to receive updates regarding Heathrow West

Please tick to confirm your gender:

Male Female Other please specify:

Please tick to confirm your age:

13-17 18-24 25-34 35-44 45-54 55-64 65-74 75-84 85+

Which of the following best describes your relationship to the area:

I live in the area I work in the area I am a visitor Other please specify:

If you live in the area, which of the following best describes your current accommodation?

Owned outright Owned with mortgage Rent from the Council Rent from a Private Landlord
Rent from a Housing Association/Trust Other please specify:

Please tick to confirm how many residents live in your household:

1 2 3 4 5 6 Over 6

Please tick to confirm how frequently you visit Heathrow Airport:

Every week Twice a month Once a month Every 2-3 months Twice a year Once a year
Once every 2-3 years Every 5 years I've never been to Heathrow Airport

1) How much do you agree this statement reflects your views - 'I feel I have been given enough information about the proposal at this stage in the development process.'

Strongly agree Somewhat agree Somewhat disagree Strongly disagree Don't know

Please explain your answer here:

2) We believe that the options that we are currently developing for Heathrow West offer significant benefits for Heathrow Airport and the local community. What do you think of the vision and objectives outlined in the Heathrow West proposals?

3) How much do you agree this statement reflects your views - 'I understand the consultation process and how my opinions will be taken into consideration before the next round of consultation.'

Strongly agree Somewhat agree Somewhat disagree Strongly disagree Don't know

Please explain your answer here:

4) Please tick below the three most important options to you for designing and operating a new terminal at London Heathrow?

Mitigation of any noise and vibration pollution from the terminal

Reducing the impacts on local traffic congestion

Improved local public transport to and from the airport e.g. bus and rail

Mitigating any increase in CO2 and general air quality

Reducing any visual impacts

Reducing any impacts on the ecology of the area including its drainage/hydrology

Reducing any impacts on the heritage of the area e.g. listed buildings and scheduled monuments

Designing a terminal that is user friendly and improves the experience for passengers whilst having close collaboration with Heathrow Airport Limited (HAL) over non-terminal elements, such as the new runway

Design a terminal that is efficient for passengers and airlines and hence potentially reduce the end cost to the consumer

As the design develops, being able to show how it is taking into account the views of the community

Having a design that reduces the number of Compulsory Purchase Orders (CPO) required to acquire local residents and businesses' land and property

Limiting the effects of construction

5) What are your views on the principles of reducing the land needed to facilitate terminal expansion?

6) What is the single most important issue you want to see addressed in an additional terminal at Heathrow?

7) Before today, were you aware that Arora is only planning on developing Heathrow West terminal while Heathrow Airport Holdings Limited is planning on developing both the third runway and a new terminal?

Definitely aware Possibly aware Possibly unaware Definitely unaware Don't know

Other:

8) How important or unimportant do you think it is that there is choice in deciding who gets to build Heathrow's terminal expansion?

Very important Slightly important Neutral Slightly unimportant Very unimportant Don't know

Other:

9) We believe that providing the public with a choice is crucial to delivering the best new terminal at Heathrow. What do you think are the opportunities Arora provide by offering this choice, in addition to Heathrow Airport Holdings Limited's proposals?

I think choice is a very good thing since it increases competition, reduces pricing and will lead to a more efficient Heathrow

I think having a choice is better than no choice at all and it's nice to have some input

I don't see there is any benefit at all

I think having a choice is a bad thing since it confuses the issue

Other:

10) We have a number of options we are considering as part of this consultation. Please pass on any comments you have about the options below:

Terminal (pages 36 - 45 of the consultation document)

Taxiways (pages 36 - 45 of the consultation document)

Roads (pages 46 - 51 of the consultation document)

Rivers (pages 52 - 59 of the consultation document)

Do you have any additional comments to add

11) What is the most efficient way to communicate with you in the future about our plans for Heathrow's expansion?

Email Flyer Post Website Local newspaper Town halls/forums

I do not wish to be contacted in the future

Data Protection

By submitting your personal data as part of the consultation process you are agreeing that BECG can hold and process your personal data in relation to this public consultation exercise.

BECCG may share personal data with Heathrow West Ltd and its consultant team for planning evaluation and land referencing purposes only. Copies may also be made available, in due course, to statutory authorities so that your comments can be noted.

We will however request that your personal details are not placed on public record. Your identifiable, personal data will not be used for any other purposes without your consent.

BECCG, on behalf of Heathrow West Ltd, will use your data to:

- Send you updates about the project (where you provide us with your contact details)
- Develop a Consultation Report (or similar document) about this public consultation that will be submitted to the planning authority or similar body; this will be a publicly available document. Your comments will be anonymous, and we will only identify you in these reports with your express permission. If you provide us with your contact details, we might also contact you to ask you more about the comments you've made.

BECCG acts on behalf of Heathrow West Ltd to run public consultation activities.

We hold all personal data in accordance with the General Data Protection Regulation (GDPR) (EU) 2016/679 and your personal data will not be transferred outside of the European Economic Area. You can see our full Privacy Statement, Data Protection Policy, Data Retention Policy and find out how to make a Subject Access Request at the following website address becg.com/dp or by contacting us on 01962 893 893 / dataprotection@becg.com.